
CK Infrastructure Holdings Limited
Stakeholder Engagement Policy

1. Policy Statement

CK Infrastructure Holdings Limited (the “Company” and, together with its subsidiaries, the “Group”) recognises the importance of stakeholder engagement and commits to engaging stakeholders in ongoing dialogues to understand their evolving needs, concerns and expectations.

This Policy should be read in conjunction with the Company’s Shareholders Communication Policy.

This Policy applies across the Company’s operations. The Company also encourages its customers, suppliers (direct and indirect), business partners, contractors and sub-contractors to follow the practices outlined in this Policy and to further their own efforts at stakeholder engagement.

This Policy will be reviewed and amended from time to time to ensure its continued effectiveness.

2. Key Stakeholders

The Group continues to engage openly and transparently with key stakeholders. The stakeholder groups, including but not limited to employees, customers, business partners, regulators, investors and financiers.

3. Stakeholder Engagement

The Group’s stakeholder engagement aligns with the Group’s goal of making the world a better place through a variety of investments and developments in different parts of the world. A key part of the Group’s sustainability commitments is maintaining transparency about the Group’s strategies, actions, targets, outcomes, and societal contributions. The Group actively communicate with different stakeholder groups across various platforms to cultivate an open, meaningful, and informed dialogue about the Group’s activities and address the needs and expectations of all stakeholders.

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Stakeholders can keep abreast of the Group's development by accessing its website which contains useful and up-to-date information about the Group, and are welcome to provide feedback and suggestions through various channels. The Group has established different forms of engagement for different groups of stakeholders to keep consistent interactions and maintains different communication channels for shareholders and investors to communicate their views on matters regarding the Group's businesses and affairs. These channels include (a) corporate communications published on the websites of the Company, Hong Kong Exchanges and Clearing Limited and National Storage Mechanism, where applicable with notice of availability of corporate communications to be distributed to shareholders by email or by post (where applicable) (and, in the case of actionable corporate communications, further disseminated to shareholders in accordance with the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited); (b) general meetings which provide a forum for shareholders to raise comments and exchange views with the Board; (c) updated and key information regarding the Group available on the website of the Company; (d) the Company's website which offers a communication platform between the Company and its shareholders and stakeholders; (e) press conferences and analyst briefings convened from time to time, where applicable, to provide updates on the business performance and other major transactions of the Group; (f) the Company's Branch Share Registrar who deals with shareholders for share registration and related matters; (g) the Corporate Affairs Department of the Company handling enquiries from shareholders, investors and the media generally; and (h) other dedicated communication channels, activities and events operated or organised by designated business units and departments at various levels engaging different groups of stakeholders.

The Group establishes a structured approach to resolve customer concerns, ensuring that feedback is managed in a consistent, fair, and timely manner.

4. Responsibility for this Policy

This Policy has been reviewed, approved and adopted by the Board of Directors. The Audit Committee oversees and monitors the implementation and enforcement of this Policy, and may recommend revisions to the Board for approval from time to time.

Effective on: March 2026

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