

## NORTHUMBRIAN WATER GROUP LIMITED

### *Queen's Award for Enterprise (Sustainable Development category)*

#### *Utility Week Stars Awards 2014*

- Team of the Year (Supply Chain)
- Team of the Year (Back Office)
- Giving Back (Jane Morland)

#### *Utilities & Telecoms Awards 2014*

- Water Team of the Year
- Treating Customers Fairly Award

#### *Credit Today Awards 2014*

- Treating Customers Fairly Award – Creditor

#### *UK Water Efficiency Awards 2014*

- Winner – Built Environment (H<sub>2</sub>eco project)
- Winner – Landscape and Gardening (Saltersgill project)

### *Institution of Civil Engineers North East Robert Stephenson Awards 2014*

- Winner – Project value under £4m (Barkers Haugh Sewage Treatment Works Inlet)

### *Institution of Civil Engineers East of England Merit Awards 2014*

- Exceptional Merit – Sustainability (Abberton Scheme)
- Merit – Physical Achievement (Abberton Scheme)

### *Royal Institution of Chartered Surveyors East of England Awards 2014*

- Winner – Infrastructure (Abberton Scheme)

### *Responsible Business Awards 2014*

- Sustainable Products and Services Award – Big Tick

### *Water Industry Achievement Awards 2014*

- Community Project of the Year (Just an Hour Scheme)

### *Ethisphere Institute*

- Honouree – World's Most Ethical Companies 2014

### *VisitEngland Awards for Excellence 2014*

- Caravan Holiday Park / Holiday Village of the Year – Bronze (Leaplish Waterside Park)

### *TripAdvisor*

- 2014 Certificate of Excellence (Kielder Water & Forest Park)



## NORTHERN GAS NETWORKS LIMITED

### *National Business Awards 2014*

- Customer Focus Award

### *UK Customer Experience Awards 2014*

- Overall Best Customer Experience Award
- Best Customer Experience (Sector Specific): Professional & Government Services & Utilities
- Best Customer Experience (Discipline Specific): Employee Engagement – Taking the Lead
- Best Customer Experience (Discipline Specific): Business Change or Transformation – Simplification
- Best Customer Experience (Discipline Specific): Contact Centre – Small
- Best Customer Experience (People): Team – Customers at the Heart



## UK POWER NETWORKS HOLDINGS LIMITED



### *Utility Week Achievement Awards 2014*

- Digital Utilities Award
- Supply Chain Excellence

### *Utility Week Stars Awards 2014*

- Customer Service
- Team of the Year (Operational)
- Team of the Year (Customer Facing)
- Long Service Award (Morris Temple)

### *Energy Institute Awards 2014*

- Innovation Award (Flexible Plug and Play project)

### *Techworld Awards 2014*

- Enterprise Project of the Year

### *Energy Innovation Awards 2014*

- Low Carbon Energy Innovation Award (Flexible Plug and Play project)

### *Best Business Awards*

- Best Customer Focus

### *Digi Awards 2013*

- Winner – Best Consumer Website
- Highly Commended – Best Use of Digital Media for Customer Service

### *Considerate Contractor Scheme*

- Gold Award – Streetworks category

### *Investors in People*

- Gold Award

### *Responsible Business Awards 2014*

- BUPA Workwell Engagement and Wellbeing Award – Re-accredited Big Tick

### *UK Energy Innovation Awards*

- Rising Star Award (Lynne McDonald)

### *Institute of Internal*

### *Communications Awards 2014*

- Winner – News magazine up to four issues a year



## AWARDS

### WALES & WEST GAS NETWORKS (HOLDINGS) LIMITED

#### *Utility Week Achievement Awards 2014*

- Customer Care Award
- IT Initiative of the Year

#### *Royal Society for the Prevention of Accidents Awards 2014*

- Gold Award

#### *National Joint Utilities Group Awards 2014*

- Winner - Minimise Disruption (Partnership)

#### *Arts & Business Cymru Awards 2014*

- Arts, Business & Employees Award

#### *Wales Responsible Business Awards 2014*

- Building Stronger Communities Award – Winner

#### *Welsh Contact Centre Awards 2014*

- Best Customer Service Representative (Gemma Jones)



#### *Gas Industry Awards 2014*

- Manager of the Year Award (Claire Edwards)
- Gas Industry Leadership Award (Mark Olivers)
- Young Persons' Achievement Award (Oliver Lancaster)

#### *UK Energy Innovation Awards 2014*

- Best Innovation Implemented or Adopted by a Contractor

#### *Institute of Internal Communications Awards 2014*

- Award of Excellence – Relaunched Publication

### VICTORIA POWER NETWORKS PTY LTD

#### *Victorian Public Healthcare Awards*

- Minister's Award – Mental Health Employer Excellence

#### *The Australian Business Awards 2014*

- Award for Innovation



## SA POWER NETWORKS

### *Australian Association of Graduate Employers Graduate Recruitment Industry Awards 2014*

- Best Graduate Employer

## GREEN ISLAND CEMENT COMPANY, LIMITED

### *2012/2013 Hang Seng Pan Pearl River Delta Environmental Awards*

- Green Medal
- 3-year+ Entrant

### *Hong Kong Green Awards 2014*

- Green Management Award (Corporate) – Bronze

### *Junior Chamber International Hong Kong*

- Better World Company

### *Manpower Developer Award Scheme*

- Manpower Developer 2014-2016

### *2013-14 Talent-Wise Employment Charter and Inclusive Organisations Recognition Scheme*

- Outstanding Inclusive Organisation

### *18 Districts Caring Employer 2014*

### *Happiness-at-work Promotional Scheme 2014*

- Happy Company

### *Smoking Cessation Program in Workplace*

- Hong Kong Corporate Smoke-Free Logo

### *Occupational Safety and Health Council*

- Outstanding Safe Community Leader

## ALLIANCE CONSTRUCTION MATERIALS LIMITED

### *Civil Engineering and Development Department's Construction Site Safety Award 2013*

- Gold Award

### *Hong Kong Awards for Environmental Excellence 2013*

- Silver Award – Manufacturing Sector (Sectoral Awards)
- Wastewise Label

### *The 13th Hong Kong Occupational Safety & Health Award*

- Safety Performance Award – Construction

### *Hong Kong Construction Association*

- Proactive Safety Contractor Award
- Environmental Merit Award

### *Hong Kong Call Centre Association Awards 2014*

- Merit – Inbound Contact Centre below 20 seats
- Merit – Training and People Development

### *Hong Kong Quality Assurance Agency's CSR Plus Index 2014*

- CSR Plus Mark
- Outstanding Organization